



FY24 U.S. PROGRAMS ANNUAL UPDATE EMERGENCY AND DISASTER RELIEF

ABOUT U.S. PROGRAMS

Since 1981, World Vision's U.S. Programs has partnered with communities to create environments in which all children are healthy, educated, cared for, protected, and thriving.

Our mission has led us to work with some of our nation's most vulnerable populations, where poverty is high and opportunities are limited—including urban, rural, migrant and immigrant, and Native American communities.

U.S. Programs focuses on empowering communities for holistic transformation through programs that support kids and families living in poverty and through donated products, disaster response, educational resources, and volunteer engagement.

DISASTER RELIEF IN THE U.S.

In the wake of disasters in the U.S., World Vision is often one of the first organizations to respond. Our domestic disaster response program draws on World Vision's decades of experience by partnering with local organizations to **provide immediate relief** to affected children and families through essential supplies and cash transfer programming. And we stay to help families and communities rebuild: World Vision's holistic approach to disaster response includes long-term support throughout the **recovery** and **rebuilding** phases.

How we prepare

The World Vision Storehouse is a network of seven warehouses around the U.S. stocked with building supplies, furniture, appliances, and other resources. With these fully staffed warehouses, we stand ready to respond to any domestic disaster.

How we respond

When a disaster strikes, World Vision works with our vast network of U.S. partners—**over 3,300 in fiscal year 2024**—to identify the needs of those impacted, assess the damage, and distribute emergency supplies where they're needed. The disaster response assessment process includes locating hard-hit areas where other organizations aren't currently responding and directing our response efforts there.

While working in an impacted community, World Vision is accompanied by a Pastor Ambassador who has firsthand experience of our disaster response efforts and can offer prayer, guidance, and mentorship to equip local leaders for effective and lasting community care. When a community needs support beyond the initial relief and recovery phases, we stay—offering assistance to churches and their communities throughout the rebuilding phase, even after other organizations have left.

When disaster strikes, we are on the ground, quickly providing immediate support—and we stay to help children, families, and communities rebuild for the future.





Thanks to our generous donors and partners, together we have been able to make a lasting impact. This year alone, **in partnership with 27 churches and nonprofits, we served 52,465 children and adults through emergency and disaster relief** in the U.S. and Mexico.

Product donation:

» 3,960 Crisis Relief Boxes distributed

General product donation:

- » 693 pallets distributed
- » 28 truckloads sent
- » \$1,639,104 in value

Disaster responses:

Responded to 15 disasters and emergencies including three that were ongoing from previous years. Large crisis:

» Maui fires response: 21,750 people served

Other smaller crises:

- » Hurricanes: 13,900 people served
- » Floods: 7,940 people served
- » Tornadoes: 4,500 people served
- » Wildfires: 1,500 people served
- » NOLA water crisis: 875 people served
- » General humanitarian response: 2,000 people served

Total disaster response: » 52,465 people



Asheville distribution brings joy amid hurricane recovery

Nearly three months after Hurricane Helene swept through western North Carolina, signs of devastation remained like an open wound on the landscape.

But there were also signs of hope. On a day in December 2024, Asheville's civic center was transformed by staff and volunteers from the Asheville Dream Center. Nearly 4,500 people lined up out the doors and around the building.

Inside, the spirit of Christmas and giving shone brightly. "We've just officially kicked off Christmas," said Michelle Coleman, who co-founded the Asheville Dream Center with her husband, Matt. "This is a moment of joy and celebration."

In the first few months after the hurricane, the focus was on providing necessities like food and water, she said. World Vision responded immediately in areas affected by Helene, dispatching four trucks of supplies in the days after to partner churches and 22 more in the following weeks (most of the later truckloads delivered in fiscal year 2025). And while the need for those essential resources hasn't disappeared by December, Michelle believed people also needed fun, wonder, and hope.

"Thanks to World Vision, [who] I will say came in clutch for us, we're giving out clothes for all the families, which is so needed because it's freezing cold outside," she said. "We have tons of toys from World Vision, thank goodness."

And that sense of wonder and fun that Michelle and the team wanted to deliver showed up in the children's faces—and told families hit hard by Hurricane Helene they are not forgotten. People still care and want to continue to support them as they recover. That might've been the biggest message of hope.



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